

Dealer Training Requirements for BEV Certification

ALL EMPLOYEES with Navigator access must complete [500667: VNR Battery Electric Vehicle \(BEV\) Safety Training Basics](#).

Completions are tracked weekly until compliance reaches 100%. Safety is paramount and all employees in your dealership with Navigator access must understand the basic safety protocols for these trucks.

Technical Training Requirements

The service technicians you nominate to become BEV certified must first be certified in the technician professional level and have completed the electrical segment within the expert level.

The following training and certifications must be successfully completed prior to enrolment in any BEV classroom (ILT) training. For the safety of your technicians and our trainers there are no exceptions to this requirement.

- All courses in the professional level. Refer to the [Volvo Trucks Academy Development Guide](#) for the complete list of courses.
- Selected expert level courses (in this order):
 - [501403: Volvo Electrical Troubleshooting](#) (ILT)
 - [501242: Volvo Electrical Diagnostics](#) (ILT)
 - [501405-01: Volvo Data Links Diagnostics eLearning #1](#)
 - [501405-02: Volvo Data Links Diagnostics eLearning #2](#)
 - [501405-04: Volvo Data Links Diagnostics](#) (ILT)
 - [500667: VNR Battery Electric Vehicle \(BEV\) Safety Training Basics](#) (OLT)
 - [500972-01: Volvo Battery Electric \(BEV\) Library](#) (OLT)
- Volvo Trucks Academy will be notified of qualified technicians and verified for enrolment in [500975-01: Volvo CET Decommissioning & Commissioning Electric Vehicles](#). The following eLearning must be completed prior to attending classroom training:
 - [500971: Volvo CET Roadmap](#)
 - [500973: VNR Electric Decommissioning & Commissioning](#)
 - [500974: VNR Electric Preparedness Pitstop Assessment](#)

[500975-01: Volvo CET Decommissioning and Commissioning Electric Vehicles](#) is taught at six regional training centers in the US and Canada. See the development guide for schedules.

- Duration – one day
- Cost – \$750 USD per person

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Sales Training Requirements

The sales persons you nominate to become BEV certified must first be certified in the new vehicle sales professional level. Before attending any BEV classroom training (ILT), the following courses must be successfully completed:

- [501791: Volvo New Vehicle Sales Professional ILT](#)
- 500710: Selling Volvo's Electromobility Solutions eLearning curriculum
 - [500505: Getting to Know the Regional Haul Customer](#)
 - [500712: Volvo Gold Contract](#)
 - [500713: VNR Electric Walkaround](#)
 - [500714: VNR Electromobility Charging Infrastructure](#)
 - [500715: VNR Electric Total Cost of Ownership](#)

Upon completion, sales persons may then enroll in [500716-01: Volvo VNR Battery Electric Sales Process](#), taught at six regional [training centers](#) in the US and Canada.

- Duration – three days
- Cost: \$1800 USD per person