

## Technical Training - In-person

| Training Title                            | Event Dates                    | Location                    |
|-------------------------------------------|--------------------------------|-----------------------------|
| 501217: Volvo Engine Overhaul             | Atlanta, GA                    | October 5–8, 2026           |
| 501217: Volvo Engine Overhaul             | Fort Worth, TX                 | August 17–20, 2026          |
| 501217: Volvo Engine Overhaul             | Hagerstown, MD                 | August 3–6, 2026            |
| 501217: Volvo Engine Overhaul             | Tinley Park, IL (Chicago area) | August 31–September 3, 2026 |
| 501219: Volvo I-Shift Design and Function | Atlanta, GA                    | August 17–18, 2026          |
| 501219: Volvo I-Shift Design and Function | Fort Worth, TX                 | July 13–14, 2026            |
| 501219: Volvo I-Shift Design and Function | Fort Worth, TX                 | September 15–16, 2026       |
| 501219: Volvo I-Shift Design and Function | Fort Worth, TX                 | October 19–20, 2026         |
| 501219: Volvo I-Shift Design and Function | Hagerstown, MD                 | September 15–16, 2026       |
| 501219: Volvo I-Shift Design and Function | Hagerstown, MD                 | July 27–28, 2026            |
| 501219: Volvo I-Shift Design and Function | Hagerstown, MD                 | July 29–30, 2026            |
| 501219: Volvo I-Shift Design and Function | Tinley Park, IL (Chicago area) | August 10–11, 2026          |
| 501219: Volvo I-Shift Design and Function | Tinley Park, IL (Chicago area) | October 12–13, 2026         |
| 501219: Volvo I-Shift Design and Function | Vaughn, ON (Toronto area)      | August 24–25, 2026          |
| 501220: Volvo I-Shift Diagnostics         | Atlanta, GA                    | August 19–20, 2026          |
| 501220: Volvo I-Shift Diagnostics         | Fort Worth, TX                 | July 15–16, 2026            |
| 501220: Volvo I-Shift Diagnostics         | Fort Worth, TX                 | September 17–18, 2026       |
| 501220: Volvo I-Shift Diagnostics         | Fort Worth, TX                 | October 21–22, 2026         |
| 501220: Volvo I-Shift Diagnostics         | Hagerstown, MD                 | September 17–18, 2026       |
| 501220: Volvo I-Shift Diagnostics         | Tinley Park, IL (Chicago area) | August 12–13, 2026          |
| 501220: Volvo I-Shift Diagnostics         | Tinley Park, IL (Chicago area) | October 14–15, 2026         |
| 501220: Volvo I-Shift Diagnostics         | Vaughn, ON (Toronto area)      | August 26–27, 2026          |
| 501242: Volvo Electrical Diagnostics      | Atlanta, GA                    | July 13–14, 2026            |
| 501242: Volvo Electrical Diagnostics      | Atlanta, GA                    | September 28–29, 2026       |
| 501242: Volvo Electrical Diagnostics      | Fort Worth, TX                 | August 3–4, 2026            |
| 501242: Volvo Electrical Diagnostics      | Vaughn, ON (Toronto area)      | July 20–21, 2026            |
| 501242: Volvo Electrical Diagnostics      | Vaughn, ON (Toronto area)      | October 13–14, 2026         |
| 501243: Volvo Emissions Diagnostics       | Atlanta, GA                    | August 11–13, 2026          |
| 501243: Volvo Emissions Diagnostics       | Fort Worth, TX                 | June 30–July 2, 2026        |
| 501243: Volvo Emissions Diagnostics       | Fort Worth, TX                 | September 1–3, 2026         |
| 501243: Volvo Emissions Diagnostics       | Fort Worth, TX                 | October 13–15, 2026         |
| 501243: Volvo Emissions Diagnostics       | Tinley Park, IL (Chicago area) | August 4–6, 2026            |
| 501243: Volvo Emissions Diagnostics       | Tinley Park, IL (Chicago area) | October 7–9, 2026           |
| 501243: Volvo Emissions Diagnostics       | Vaughn, ON (Toronto area)      | August 18–20, 2026          |
| 501402: Volvo Information Systems         | Virtual                        | August 10–13, 2026          |
| 501402: Volvo Information Systems         | Virtual                        | August 24–27, 2026          |
| 501402: Volvo Information Systems         | Virtual                        | September 21–24, 2026       |
| 501402: Volvo Information Systems         | Virtual                        | July 6–9, 2026              |
| 501402: Volvo Information Systems         | Virtual                        | July 20–23, 2026            |
| 501403: Volvo Electrical Troubleshooting  | Atlanta, GA                    | September 22–24, 2026       |
| 501403: Volvo Electrical Troubleshooting  | Fort Worth, TX                 | July 21–23, 2026            |
| 501403: Volvo Electrical Troubleshooting  | Fort Worth, TX                 | October 27–29, 2026         |
| 501403: Volvo Electrical Troubleshooting  | Hagerstown, MD                 | September 22–24, 2026       |
| 501403: Volvo Electrical Troubleshooting  | Tinley Park, IL (Chicago area) | October 20–22, 2026         |
| 501403: Volvo Electrical Troubleshooting  | Vaughn, ON (Toronto area)      | July 7–9, 2026              |
| 501403: Volvo Electrical Troubleshooting  | Vaughn, ON (Toronto area)      | October 6–8, 2026           |
| 501404: Volvo Engine Diagnostics          | Atlanta, GA                    | July 28–30, 2026            |
| 501404: Volvo Engine Diagnostics          | Atlanta, GA                    | August 4–6, 2026            |
| 501404: Volvo Engine Diagnostics          | Atlanta, GA                    | October 13–15, 2026         |

## Technical Training - In-person, Continued

| Training Title                          | Event Dates                    | Location                     |
|-----------------------------------------|--------------------------------|------------------------------|
| 501404: Volvo Engine Diagnostics        | Fort Worth, TX                 | August 25–27, 2026           |
| 501404: Volvo Engine Diagnostics        | Fort Worth, TX                 | October 6–8, 2026            |
| 501404: Volvo Engine Diagnostics        | Tinley Park, IL (Chicago area) | July 21–23, 2026             |
| 501404: Volvo Engine Diagnostics        | Tinley Park, IL (Chicago area) | September 22–24, 2026        |
| 501404: Volvo Engine Diagnostics        | Vaughn, ON (Toronto area)      | July 14–16, 2026             |
| 501404: Volvo Engine Diagnostics        | Vaughn, ON (Toronto area)      | August 4–6, 2026             |
| 501405-04: Volvo Data Links Diagnostics | Atlanta, GA                    | July 15–16, 2026             |
| 501405-04: Volvo Data Links Diagnostics | Atlanta, GA                    | September 30–October 1, 2026 |
| 501405-04: Volvo Data Links Diagnostics | Fort Worth, TX                 | August 5–6, 2026             |
| 501405-04: Volvo Data Links Diagnostics |                                | July 7–8, 2026               |
| 501405-04: Volvo Data Links Diagnostics | Vaughn, ON (Toronto area)      | July 22–23, 2026             |
| 501405-04: Volvo Data Links Diagnostics | Vaughn, ON (Toronto area)      | October 15–16, 2026          |

## Parts, Service, and Warranty Training - In-person

| Training Title                                 | Event Dates                      | Location              |
|------------------------------------------------|----------------------------------|-----------------------|
| 500541: Warranty Information Systems           | Virtual                          | December 8–8, 2026    |
| 500541: Warranty Information Systems           | Virtual                          | August 25–25, 2026    |
| 500541: Warranty Information Systems           | Virtual                          | November 10–10, 2026  |
| 500541: Warranty Information Systems           | Virtual                          | September 29–29, 2026 |
| 500541: Warranty Information Systems           | Virtual                          | October 27–27, 2026   |
| 500541: Warranty Information Systems           | Virtual                          | July 28–28, 2026      |
| 500542: Parts Information Systems              | Virtual                          | August 25–25, 2026    |
| 500542: Parts Information Systems              | Virtual                          | September 29–29, 2026 |
| 500542: Parts Information Systems              | Virtual                          | October 27–27, 2026   |
| 500542: Parts Information Systems              | Virtual                          | November 10–10, 2026  |
| 500542: Parts Information Systems              | Virtual                          | December 8–8, 2026    |
| 500542: Parts Information Systems              | Virtual                          | July 28–28, 2026      |
| 500543: Service Advisor Information Systems    | Virtual                          | August 26–26, 2026    |
| 500543: Service Advisor Information Systems    | Virtual                          | September 30–30, 2026 |
| 500543: Service Advisor Information Systems    | Virtual                          | October 28–28, 2026   |
| 500543: Service Advisor Information Systems    | Virtual                          | November 11–11, 2026  |
| 500543: Service Advisor Information Systems    | Virtual                          | December 9–9, 2026    |
| 500543: Service Advisor Information Systems    | Virtual                          | July 29–29, 2026      |
| 500790: The Parts Professional Capstone Course | Atlanta, GA                      | September 17–18, 2026 |
| 500790: The Parts Professional Capstone Course | Fort Worth, TX                   | August 25–26, 2026    |
| 500790: The Parts Professional Capstone Course | Hagerstown, MD                   | July 16–17, 2026      |
| 500790: The Parts Professional Capstone Course | Vaughn, ON (Toronto area)        | October 15–16, 2026   |
| 501399: Introduction to ASIST                  | Virtual                          | September 1–1, 2026   |
| 501399: Introduction to ASIST                  | Virtual                          | October 6–6, 2026     |
| 501399: Introduction to ASIST                  | Virtual                          | November 3–3, 2026    |
| 501399: Introduction to ASIST                  | Virtual                          | December 8–8, 2026    |
| 501399: Introduction to ASIST                  | Virtual                          | August 4–4, 2026      |
| 501400: Ultimate Service Advisor               | Atlanta, GA                      | September 15–16, 2026 |
| 501400: Ultimate Service Advisor               | Fort Worth, TX                   | August 18–19, 2026    |
| 501400: Ultimate Service Advisor               | Hagerstown, MD                   | July 14–15, 2026      |
| 501400: Ultimate Service Advisor               | High Point, NC (Greensboro area) | December 15–16, 2026  |
| 501400: Ultimate Service Advisor               | Vaughn, ON (Toronto area)        | October 13–14, 2026   |
| 501673: Warranty Fundamentals (Virtual)        | Virtual                          | November 5–5, 2026    |
| 501673: Warranty Fundamentals (Virtual)        | Virtual                          | September 3–3, 2026   |

## Parts, Service, and Warranty Training - In-person, Continued

| Training Title                                                                            | Event Dates | Location             |
|-------------------------------------------------------------------------------------------|-------------|----------------------|
| 501673: Warranty Fundamentals (Virtual)                                                   | Virtual     | October 8–8, 2026    |
| 501673: Warranty Fundamentals (Virtual)                                                   | Virtual     | December 10–10, 2026 |
| 501673: Warranty Fundamentals (Virtual)                                                   | Virtual     | August 6–6, 2026     |
| 501673-LA-SP: Fundamentos de la garantía (Virtual)                                        | Virtual     | August 5–5, 2026     |
| 501673-LA-SP: Fundamentos de la garantía (Virtual)                                        | Virtual     | November 4–4, 2026   |
| 501735: Parts Advisor - Session 1 (Virtual)                                               | Virtual     | September 1–1, 2026  |
| 501736: Parts Advisor - Session 2 (Virtual)                                               | Virtual     | September 1–1, 2026  |
| 501737: Parts Advisor - Session 3 (Virtual)                                               | Virtual     | September 2–2, 2026  |
| 501738: Parts Advisor - Session 4 (Virtual)                                               | Virtual     | September 2–2, 2026  |
| 501779-01: Volvo Managing the Warranty Process: Tools, Systems, and Resources             | Virtual     | October 20–20, 2026  |
| 501779-02: Volvo Managing the Warranty Process: Communication and Collaboration Practices | Virtual     | October 21–21, 2026  |
| 501779-03: Volvo Managing the Warranty Process: Warranty Claim Scenarios and Solutions    | Virtual     | October 22–22, 2026  |
| 980518-01: Parts Operations Management Study Hall Session #1                              | Virtual     | August 3–3, 2026     |
| 980518-02: Parts Operations Management Study Hall Session #2                              | Virtual     | August 3–3, 2026     |
| 980518-03: Parts Operations Management 1.1                                                | Virtual     | August 4–4, 2026     |
| 980518-04: Parts Operations Management 1.2                                                | Virtual     | August 4–4, 2026     |
| 980518-05: Parts Operations Management 2.1                                                | Virtual     | August 5–5, 2026     |
| 980518-06: Parts Operations Management 2.2                                                | Virtual     | August 5–5, 2026     |
| 980518-07: Parts Operations Management 3.1                                                | Virtual     | August 6–6, 2026     |
| 980518-08: Parts Operations Management 3.2                                                | Virtual     | August 6–6, 2026     |

## Sales Training - In-person

| Training Title                                   | Event Dates                      | Location             |
|--------------------------------------------------|----------------------------------|----------------------|
| 500625: Used Truck Sales Manager Training        | Fort Worth, TX                   | November 9–9, 2026   |
| 501056: Strategic Account Management             | Atlanta, GA                      | November 19–20, 2026 |
| 501056: Strategic Account Management             | High Point, NC (Greensboro area) | August 20–21, 2026   |
| 501607: Volvo VSS Virtual Training               | Virtual                          | July 27–30, 2026     |
| 501607: Volvo VSS Virtual Training               | Virtual                          | December 8–11, 2026  |
| 501791: Volvo New Vehicle Sales Professional ILT | Dublin, VA                       | August 4–7, 2026     |
| 501791: Volvo New Vehicle Sales Professional ILT | Dublin, VA                       | December 8–11, 2026  |

## Parts, Sales, and Service Training - In-person

| Training Title                                     | Event Dates                      | Location             |
|----------------------------------------------------|----------------------------------|----------------------|
| 980169-01: IMPACT Selling® for Sales Professionals | Atlanta, GA                      | November 17–18, 2026 |
| 980169-01: IMPACT Selling® for Sales Professionals | High Point, NC (Greensboro area) | December 8–9, 2026   |